ACCREDITATION REQUIREMENT CHANGES DUE TO COVID-19 PANDEMIC

PURPOSE:
Due to the unprecedented circumstances surrounding the COVID-19 Pandemic, the IAED Board of Accreditation (BOA) is temporarily changing some of its accreditation requirements and practices. This is effective immediately and applies to all Accredited Centers of Excellence.

PROCESS:

1. **Monthly Reporting**: The requirement for ACE monthly reporting is paused until August 31, 2020. All agencies are strongly encouraged to continue conducting case reviews and feedback to Emergency Dispatchers. This pause means that if an agency is unable to report any accreditation performance because ED-Q staff are redeployed due to COVID-19, the agency’s accreditation standing will not be negatively impacted during this time frame.

2. **New ACE/Re-ACE Applications**: New online ACE applications are still being accepted, but the review time may be extended.

3. **Site Visits**: All Accreditation site visits are postponed until further notice. Dependent on available technology at the agency, the Board of Accreditation will consider conducting a virtual site visit. This virtual site visit is an interim measure as not all aspects of a site visit can be conducted virtually. If all the points that are possible to review virtually meet accreditation standards, the agency will be awarded a provisional accreditation until such time as a Board of Accreditation Reviewer can safely visit the agency to confirm all points.

4. **Extension of ACE Expiry Date**: All agencies with accreditation expiry dates of October 31, 2020 and earlier will be granted an automatic 3-month extension. This includes agencies who have a re-accreditation application currently under review.
5. **Review of Above**: The Board of Accreditation will review these changes every thirty (30) days and keep all accredited agencies informed of any changes.

6. **Precedence**: This policy takes precedence over Policy 02-04 and Overwhelming Event Notification is not required.